

## Penki service fees and conditions for private clients

Valid from January 1, 2021

### Fiber-optic Internet and Smart TV

Choose a plan and contract term	Standard price	Open-ended contract	Contract for 12 months	Contract for 24 months
<b>GO plan + TV.</b> Internet speed - up to 100 Mb/s				
Subscription fee (per month)	<b>24,00</b>	<b>24,00</b>	<b>18,69</b>	<b>17,09</b>
Installation and connection fees (new customers only)	64,79	64,79	23,54	0,00
Wi-Fi router rent (€/month)	4,95	4,95	3,75	2,50
<b>RUN plan + TV.</b> Internet speed - up to 500 Mb/s				
Subscription fee (per month)	<b>29,00</b>	<b>29,00</b>	<b>22,69</b>	<b>21,09</b>
Installation and connection fees (new customers only)	64,79	64,79	13,54	0,00
Wi-Fi router rent (€/month)	4,95	4,95	3,75	2,50
<b>FLY plan + TV.</b> Internet speed - up to 1 Gb/s				
Subscription fee (per month)	<b>34,00</b>	<b>34,00</b>	<b>28,69</b>	<b>27,09</b>
Installation and connection fees (new customers only)	64,79	64,79	13,54	0,00
Wi-Fi router rent (€/month)	4,95	4,95	3,75	2,50

Additional service cost Applies to all plans	Standard price	Open-ended contract	Contract for 12 months	Contract for 24 months
Network fee (€/month)			1,00	
Rent fee for a set-top box for one TV (€/month)	7,95		0,00	
Rent fee for an additional TV set-top box (€/month)	7,95		2,00	
Smart TV fee for additional TV (€/month)			1,45	
WEB TV (via Penki Internet)			0,00	

### Fiber-optic Internet

Internet Plans	GO	RUN	FLY
Top speed	up to 100 Mb/s	up to 500 Mb/s	up to 1 Gb/s
Static IP address	-	-	+

### Standard Internet Plans

*valid with an open-ended contract*

Subscription fee	13,00 €/month	18,00 €/month	23,00 €/month
Network fee		1,00 €/month	
Wi-Fi router rent (€/month)		2,50 €/month	
Installation fee (new customers only)		49,79 €	

### Special Offer (PROMOTION)

**valid concluding a contract for 12 or 24 months**

Contract for 24 months	Subscription fee	7,79 €/month	11,79 €/month	17,79 €/month
	Network fee		1,00 €/month	
	Installation fee (new customers only)	9,79 €/month	0,00 €/month	0,00 €/month
Contract for 12 months	Subscription fee	8,79 €/month	12,79 €/month	18,79 €/month
	Network fee		1,00 €/month	
	Installation fee (new customers only)	19,79 €	9,79 €	9,79 €

### Additional services

WEB TV (via Penki Internet)	0,00 €
--------------------------------	--------

## Mobile 4G Internet

Service cost	Standard price	Price upon conclusion of a contract for 24 months (SPECIAL OFFER)
Subscription fee	23,00 €/month	11,00 €/month
Rent fee for 4G Wi-Fi modem	7,00 €/month	4,50 €/month
Purchase of a 4G Wi-Fi modem		<b>70,00</b>

## Smart TV

Monthly fee for the main package of Smart TV channels and a TV set-top box, as well as a one-time fee for connecting television, depending on the term of the contract

Service for one TV

Service cost	Standard price	Price upon conclusion of an open-ended contract (SPECIAL OFFER)	Price upon conclusion of a contract for 12 months (SPECIAL OFFER)	Price upon conclusion of a contract for 24 months (SPECIAL OFFER)
Digital IP TV (main package of TV channels)	11,00 €/month	11,00 €/month	9,90 €/month	9,30 €/month
IPTV connection fee / contract renewal	15,00 €	15,00 €	3,75 €	0,00 €
Rent fee for TV set-top box	7,95 €/month	0,00 €/month	0,00 €/month	0,00 €/month

When watching Penki TV on multiple TVs, there is a separate fee for each additional TV set

TV fee for the additional TV set	1,45 €/month	1,45 €/month	1,45 €/month	1,45 €/month
Rent fee for TV set-top box (for additional TV set)	7,95 €/month	2,00 €/month	2,00 €/month	2,00 €/month

## Basic conditions of service and term of the special offer

- The special offer is valid from 01.01.2021 to 31.03.2021 for individuals:
  - new customers who sign a new contract for the provision of Penki services and have no other valid Penki contracts at the contract date.
  - existing customers (who have a contract for the provision of Penki services on the day of the contract conclusion), concluding an agreement for new Penki services or expanding the range of services.
- The mobile Internet service is provided on the territory of the Republic of Lithuania, where Bitė's mobile communications operate.
- The fiber-optic Internet and Smart TV services are provided subject to technical capability. You can find out the exact information about the technical capabilities in the customer service departments, by phone (+370 5) 266 4555 or [www.penki.lt](http://www.penki.lt).
- The special offer is valid from the date of the beginning of the provision of services until the end of the minimum period of service in accordance with the conditions and the tariffs.
- If the provision of services was temporarily suspended, the minimum period is extended for that period.
- In case of early agreement termination, the Subscriber is obliged to pay compensation, considering the difference of the special offer and the standard tariff for the subscription fee and installation.
- Ordering the television, the special offer is valid only when the service is ordered together with the Internet.
- Terms of contracts for TV and Internet service must coincide. Termination of the contract for the Internet also requires the termination of the IPTV contract.
- When concluding a contract for the provision of television service, a special offer is applied from the date of commencement of the provision of services for the entire duration of the contract.
- A client wishing to change the tariff plan to a cheaper one before the expiration of the previous contract is obliged to pay a tariff change or compensation equal to the difference between the special offer and the standard tariff.
- A client wishing to terminate the contract before its expiration is obliged to pay compensation equal to the difference between the special offer and the standard tariff plan.
- The Company has the right to stop or change the promotion terms by publishing information about it on the website [www.penki.lt](http://www.penki.lt).
- Discounts are not summarized (except for the promotion "Bring a friend" and "For passed from other providers").
- This special offer and terms of service complement the conditions laid down in the Agreement on the provision of services Penki.