Vynamic™ View

ATM monitoring and fleet management solution

Vynamic™ View

ATM monitoring and fleet management solution

Vynamic™ View is a solution from the Vynamic Operation portfolio developed by Diebold Nixdorf. The system provides a comprehensive functionality to increase the availability of ATMs and other terminals. The solution also allows to manage risks and streamline the work of maintenance services.

✓ FUNCTIONS AND BENEFITS

Comprehensive technical monitoring

The system provide an opportunity to collect and process information about the operation and technical condition of self-service terminals, thereby significantly increasing their availability.

Operation with various equipment types

Vynamic™ View is a multi-vendor solution which can be installed on various devices including ATMs, automated teller safes, payment terminals from the most manufacturers.

Maintenance automation

The Vynamic™ View solution provides an opportunity to remotely deal with up to 40% of all technical problems and to immediately receive exhaustive information about incidents in order to further plan service works.

Remote software updates

All self-service devices connected to the system obtain centralized software installation and updates, thereby considerably optimizing the work of the network administrator.

Remote file management

The centralized data transfer in the system allows to easily download technical logs from devices. In addition, the system includes easy-to-use file management for changing user interfaces, uploading advertisement material, videos and much more.

Comprehensive analytics

The solution implies wide opportunities for collection and processing of the historical data on incidents. Thus, it simplifying reporting and forecasting of equipment failure.

••• APPLICATION

Equipment failure

Service Personnel receives instant notifications on any terminal network failures, and is able to remotely connect to the device or extract its technical logs. After that, the service operator may create a ticket for the technical engineers.

Remote software updates

Using this system, the network administrator in remote mode can promptly and centrally install and then update various software on self-service devices. Thus, significantly saving their working time.

Anti-fraud protection

In case of an attack on the self-service device the network operator can quickly disable the terminal. Furthermore, there is an opportunity to remotely launch other scenarios: reboot, start-up or shutdown the application etc.