



iQ Family Product

BS2
Penki kontinentai group



Interactive banking solution

Hardware and software solution **VTM^{iQ}**

VTM^{iQ} is an innovative approach to finance servicing. The solution revolutionizes the workflow of banks, insurance companies, microfinance institutions and other organizations that provide services remotely.

Hardware and software solution **VTM^{iQ}** combines a multifunctional terminal (with or without an Automated Teller Safe) with specialized software. BS/2 specialists carry out the system integration.

The **VTM^{iQ}** solution is an additional channel of remote banking services. The platform allows reducing the customer servicing time. It supports the entire range of banking and finance services either through self-servicing or with the assistance of a remote service center operator.

VTM^{iQ} users can

- Gain real-time consulting on terminal operation and the range of its services
- Confirm their identity using various methods, such as bank card, ID or biometrics (face recognition, vein distribution or fingerprint)
- Make bill, tax, fine or other payments
- Deposit or withdraw cash to and from a bank account
- Sign bank service contracts and open new accounts
- Obtain other bank or retail services

Software

- Operating system – Windows 7
- XFS Platform – Diebold Nixdorf ProBase
- Self-service device operating platform – Diebold Nixdorf ProTopas Suite
- Integration with ATM controller support – NDC/DDC
- Application core for EMV transactions – Diebold Nixdorf ProChip
- Interactive UI creation software – ProTopas WebExtensions
- Video surveillance system – ATMeye^{iQ}
- Payment gateway – Payments^{iQ}
- Automated Teller Safe management – SmartSafe^{iQ}
- Marketing gateway – Diebold Nixdorf Direct Marketing

BS/2 services include VTM^{iQ} installment, software setup, integrating the solution with the systems of the bank (corebanking, customer service, CRM, Direct Marketing, processing centers), personnel training, as well as warranty and post-warranty maintenance.

List of equipments



1. Multifunctional VTM^{iQ} terminal

- Displays:
 - - 42" HD LED
 - - 22" HD LED (touchscreen)
- Printers:
 - Laser or thermal printer (A4 format)
 - Ticket printer *IntermecPm43c*
 - Receipt printer (80mm)
 - Card printer (one-side, both-sides, black and white or color)
- Multimedia: video camera, microphone, speakers
- Tablet scanner A4 – *Canon LIDE220*
- Motorized card reader – *CHDVv2CU*
- Contactless card reader – *NFC ViVOpay*
- PIN pad – *EPPV6 Vario*
- 2D/QR barcode and QR code reader – *Intermec ED40*
- Electronic signature encryption device – *Wacom STU series/Signotec*

2. Automated Teller Safe

Diebold Nixdorf CS 6060

- Multifunctional automated teller cash recycling system
- Withdrawal and deposit of cash in up to 200-bill packs
- Recycling of up to 8 bill types
- 8 bill drums with 500-bill capacity

