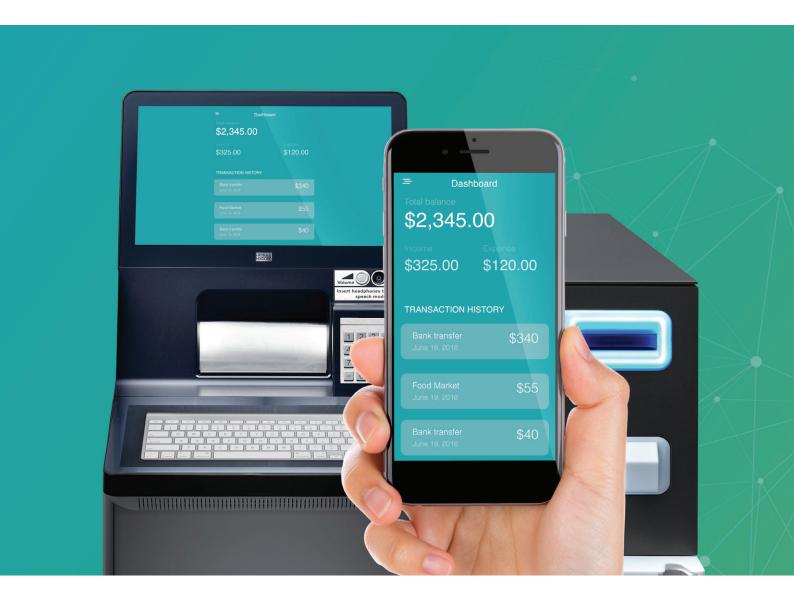# ProFlex4

Functional enhancement for self-service terminals

ProFlex4

Multivendor software solution for banking servicing in an omnichannel environment.

✓ FUNCTIONS AND BENEFITS

▪ Augmented ATM features

The solution enables standard ATM functionality with extra features such as payment processing, currency exchange and fast cash withdrawal.

▪ Personalized interface

The user interface of each device is adapted to meet client needs. The user sets up the standard language and necessary function button. Saved settings synchronize with all bank ATMs.

▪ Implementing Web technologies

Solution benefits from modern HTML5 and CSS3 technologies that ensure the customer experience to match current web standards.

▪ Omnichannel banking

Introducing Proflex4 renders the ATM a key point of client interaction with the bank. The system unifies mobile banking, Internet banking and usual bank branch operations in an omnichannel environment.

▪ Touchscreen support

Next-level visualization on a device with a touchscreen monitor provides a completely new customer experience.

▪ Enhanced device availability

The solution includes scenarios that respect the needs of handicapped individuals. Available functions include action voiceover and high contrast screen mode.

••• USAGE

▪ Attracting and keeping the client's attention

A more attractive interface design and scenarios whose utility has been proven in practice make client interaction simple and convenient.

▪ Business analytics

The platform collects client interaction data and defines the most useful device functions for each individual client for each individual ATM.

▪ Simplifying project deployment

ProFlex4 allows new functions to be introduced much faster with less technical personnel involvment in the maintenance process.

ATM

ATM
Host

Protocol xDC

ProFlex4
Server

Third-party
Services

CRM

Core Banking
System