

SmartSafe.iQ

Management of Automated Teller Safes

The **SmartSafe** io system allows managing ATSs and additional peripheral equipment, as well as automation of operations, related to the cash deposit and withdrawal in the bank offices, mail and other organizations.



FEATURES AND BENEFITS

Processes optimization

Customer service time is significantly reduced due to optimization of the recalculation and banknotes validation processes, as well as automatically generating reports and necessary records for each transaction.

Support for different types of devices

The solution can be applied within the existing technical infrastructure and work with equipment of various types (Cash-Out and Recycler automatic teller safes, automatic deposit machines) from the majority of the world's leading manufacturers.

Centralized monitoring

The system allows obtaining details of all cash transactions performed using electronic safes, as well as monitor the technical condition of the devices (the number of units' failures and other parameters).

Multicurrency

The system operates in a multi-currency environment and supports up to 128 different denominations, allowing to provide end-users with currency exchange services in the most efficient way.

Secure data transfer

All transaction data are transmitted using the SSL protocol. It supports the generation of security certificates, as well as their downloading from external systems.

Support the work of a coin dispenser

The solution allows to deposit and dispense the necessary amount, including coins, which improving the quality of the services provided.

APPLICATION

The auxiliary solution for the cashier-operator

SmartSafeⁱ⁰ solution is an effective tool for optimizing the cashier's operations in the bank's branches and in fact replaces most of the standard cash register equipment (validators, counting machines, etc.). In addition, data on each operation of receiving, issuing and exchanging funds can be automatically recorded in the core banking system. In most of the foreseen working scenarios, the cashier does not touch the cash given to the client, which ensures the necessary level of operations security.

Solutions for self-service channel support

Another way to apply SmartSafe iQ is to ensure the operation of the self-service channel of a credit and financial institution. The solution can be used to accept deposits and issue cash even in a self service operation mode. This allows you to place ATSs in shopping centers and other places of crowing, ensuring maximum availability of the services provided.

