

# FCX.iQ

## Solution for currency exchange

FCX.iQ is the software solution allowing to carry out operations of currency exchange at Diebold Nixdorf ATMs. Furthermore, BS/2 offers expanding ATM functionality in multivendor environment.

### ✓ FEATURES AND BENEFITS

#### ■ Optimization of currency exchange

The solution allows you to organize the provision of currency exchange services at multi-functional ATMs along with usual features (cash-in, cash-out), contributing to the extension of bank's self-service channels capacity.

#### ■ Centralized management

FCX.iQ allows monitoring the network of self-service devices, providing an opportunity for currency exchange: enable or disable this function, define list of currencies available for exchange and collect information on statuses and details of operations.

#### ■ Setting up courses and commissions

Software Integration with information systems of financial organizations allows to implement actual exchange rates. The solution includes the feature to set up manually the exchange rates and commission for different locations through the central interface.

#### ■ Use of several types of currencies

The solution allows creating flexible tool for conducting exchange operations within the framework of the specified currency pairs (exchange foreign currency to local and vice versa), which is especially important for self-service devices, operation in international airports and railway stations.

#### ■ Complex analytics and reporting

Within a single interface, the FCX.iQ operator can receive data on all currency exchange transactions from the whole network of self-service devices, forming a variety of reports.

#### ■ Integration with core banking

The integration with the core banking is available upon customer request. It helps to provide the data about exchange operations directly to the bank system.

### ⋯ EXTENSION OF ATM FUNCTIONALITY

#### ■ Operations using contactless readers

Adaptation of self-service devices to conduct contactless operations ensures the work of Visa payWave and MasterCard PayPass, as well as scanning devices using RFID and NFC technologies.

#### ■ ATM adaptation for people with impaired vision

Special scenario and voice-over for screen messages makes ATM serviceable for disable people ("talking" ATM).

#### ■ Payments and additional services

Checking account replenishment, loans repayment, utilities bill and other payments are possible through ATM with FCX.iQ installed.

#### ■ Managing Screens and Scenarios

UX includes the feature to develop attractive design for customer interfaces and to implement interaction with the client, displaying advertising materials or providing direct marketing.

#### ■ Installation of application software for ATMs

Unification of ATM software from different manufacturers provides more efficient terminal network service along with the cost of ownership reducing.