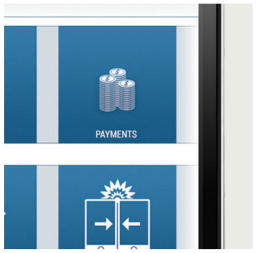
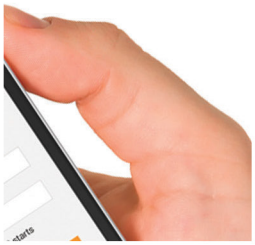
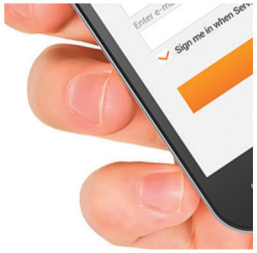
Mobile.iQ

.iQ Family Product

Mobile solutions platform







BS2

Penki kontinentai group

BS/2 Company

BS/2 company, which is a part of 'Penki kontinentai' group, more than 20 years provides banking equipment, software and services to banks and companies engaged in retail trade. The international company BS/2 is the exclusive partner of the concern Wincor Nixdorf. Universal software solutions and services of the BS/2 company are known and available in more than 67 countries.

Services provided by BS/2:

- sale of the equipment for banking and retail sector;
- service and technical support;
- spare parts supply;
- software development, implementation and support;
- monitoring of the IT infrastructure;
- consultancy, training;
- outsourcing.

In early 2011, the company implemented the internationally recognized IT practices ITIL V3 (Information Technology Infrastructure Library) and annually confirms the compliance of the Service Management Standard ISO 20000.

Since 2012, the company was audited and received the Certificate of Compliance to the Standard ISO 27001. This Certificate confirms the high quality of services provided by the company BS/2.

In 2013 innovative products and services of the company were nominated by various awards. At a meeting of partners of 'Wincor Nixdorf', a product of BS/2 'Payments iQ' was recognized the Best Banking Solution of 2012/2013, and successful activities of a subsidiary 'BS/2 Latvija' of BS/2 were identified as the Best Banking Service of 2012/2013.

Mobile.iQ platform - is a set of mobile solutions, designed for .iQ family products in order to expand the mobile access to various information resources

Mobile.iQ platform provides opportunity to:

- ensure convenient and safe use of on-line banking services – Mobile Banking.iQ;
- remotely work on automatic business processes control systems of service maintenance – Mobile Service Desk.iQ;
- receive immediately information about illegal actions on self-service devices and react on them in real time – Mobile ATMeye.iQ;
- get remote access to automated teller safes and self-service devices - Mobile Smart Safe.iQ;
- receive and review offers from suppliers of goods and services, as well as make purchases anywhere and anytime - Mobile Loyalty.iQ;
- analyse and manage the business processes of the organization - Mobile Dashboard.iQ;
- subscribe and read the international periodicals - Mobile Publisher.iQ;
- create personal streaming channel and watch the live streams on the internet - Mobile IPTV.iQ.

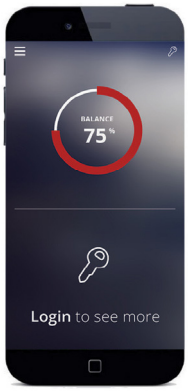
Android

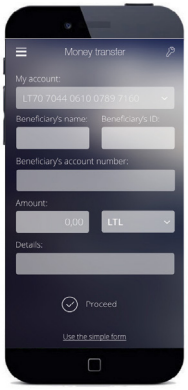
iOS

Windows Phone

Mobile Banking.iQ

Solution for mobile banking





Examples of user interface

About the solution

With the help of this mobile application your customers can enjoy all the necessary features of Internet banking anywhere and anytime.

These electronic banking services, such as: “View balance”, “Payment for services”, “Money transfer” and much more, will be conveniently available to your customers through the mobile phone interface. The system also makes it easier to search for nearby ATMs and branches of your bank.

Benefits

- an additional channel of interaction with the customer with the possibility of direct marketing posts;
- online customer support 24/7;
- easily customizable solution, thanks to module architecture of the system;
- he latest technologies of data encryption provide high level data protection and security;
- mobile P2P payments support;
- e-wallet operation support.

Mobile Banking.iQ solution provides to bank customers convenient and secure access to on-line banking services 24/7

Mobile Service Desk.iQ

Mobile application for service system

About the application

Mobile Service Desk.iQ provides remote access to the Service Desk.iQ system, wherever you are. This mobile application provides a link between operators and engineers - tasks can be set based on the location of personnel, keeping real time records of service time, and status control of tasks.

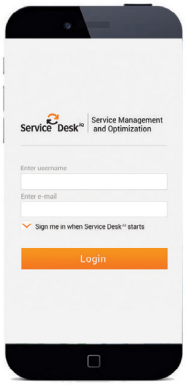
Benefits

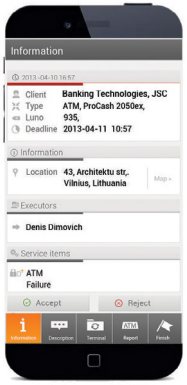
- faster performance of service;
- opportunity of real time control of all business processes;
- increasing the staff efficiency by controlling the performance;
- diminishing the support costs.

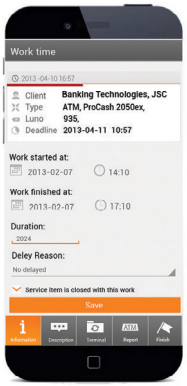
Mobile Service Desk.iQ is the application for remote work with the system of automation and control business processes of service maintenance Service Desk.iQ.

Download mobile application
Mobile Service Desk.iQ

Google play







Examples of user interface

Mobile ATMeye.iQ

Examples of user interface

Download mobile application
Mobile ATMeye.iQ

Google play

Mobile application for monitoring and controlling suspicious activity on self-service devices

Mobile ATMeye.iQ is a solution that allows immediate notification in real time, to monitor the processes occurring at any self-service device.

In addition to monitoring, Mobile ATMeye.iQ provides tools to analyze the situation: query the current state of the self-service device and its components. User can view of photo and video footage of the event.

For the customer, it also makes available immediate reaction tools: the ability to run any process on a self-service device (start / stop applications, display notifications on the device screen, on / off audible alarm, restart the device, etc.), the transfer of relevant information by e-mail or SMS.

About the system

Mobile ATMeye.iQ is a solution that allows immediate notification in real time, to monitor the processes occurring at any self-service device.

Benefits

- advanced situation analysis tools: current state of the application, photo/ video viewer (records or real time streaming);
- immediate reaction tools: running any process on a self-service device (system start/stop, receiving notifications on screen, turning alarm on/off etc.);
- sending relevant information by e-mail or SMS.

Mobile Smart Safe.iQ

New opportunities for automated teller safes

Mobile SmartSafe.iQ is a new payment infrastructure based on ATS (Automated Teller Safe) and smartphone. Among the main features of Mobile SmartSafe.iQ are usability, extended functionality, high security level, lower cost of service point and reduction of workload of the bank branch's lobby staff. Mobile SmartSafe.iQ provides end users with a wide range of banking services for conducting cash transactions, such as cash withdrawal, cash acceptance and crediting to a bank account, payment for services, currency exchange.

The new system allows combining functions of the recirculating ATM, payment self-service kiosk and currency exchange machine as well as provides all these services in a convenient interface of a personal smartphone.

Features

Providing the bank clients with the following services:

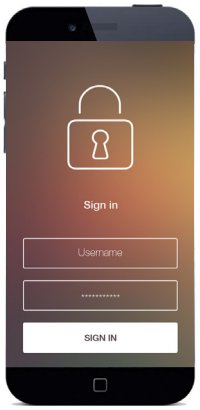
- cash withdrawal;
- cash deposit;
- payment for goods and services via cash deposit;
- currency exchange with transfer of balance to the bank account;
- cash withdrawal by drawing from any (non-bank) account (Cash Anywhere);
- provision of information from external information and billing systems;
- **opportunity to provide the assistance service to the bank's VIP customers.**

Providing staff with full accounting (basic list of reports is being updated in accordance with the necessary forms):

- safe's cash report;
- report on safe's collections;
- report on operations over the selected period;
- safe's turnover over the period;
- report on cash balance;
- reports on unpicked and deferred banknotes;
- report on trade payables.

Safe network monitoring

- Availability of safes and servers via the messaging network.
- Safes' current balance.
- The equipment's technical condition up to the node.



Example of user interface

Mobile Loyalty[iQ]

The mobile application for loyalty programs and virtual wallets

About the application

With the help of mobile application Mobile Loyalty[iQ] buyers can connect to their virtual / electronic profile, receive relevant information about products, services, discounts and promotions from sellers involved in the loyalty system.

Using the system, sellers can segment customers, manage discount programs, provide personalized products and services, and send personalized advertising to the chosen segment of customers.

How the system works

When purchasing a selected product or service, the user of the mobile application identifies himself (via QR code or Bump) in the seller system and receives a personalized discount. Also, the customer can pay for purchases at online stores using an electronic purse system.

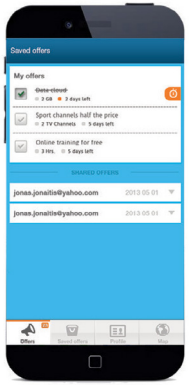
Benefits

For merchants:

- additional channel of informing the customers about the products, services and offers;
- additional direct marketing channel;
- direct access to specified customers' segments.

For consumers:

- access to relevant information on products, services and offers;
- personalized discounts;
- authorization in merchant's system by QR-code or Bump.



Example of user interface

System Mobile Loyalty[iQ] invites customers to participate in loyalty programmes provided by sellers of goods and services, providing new ways to communicate and access information about prospective buyers.

Mobile Dashboard.iQ

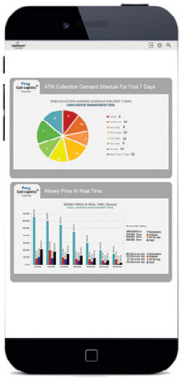
Mobile application for analysis, control and management of organization's business processes

About the system

Mobile Dashboard.iQ solution collects the data on organization's performance, according to user's demands and produces the reports, convenient for further analysis and decision making. Analytical data is displayed in real time mode, as inquired and scheduled by the user.

Benefits

- access to all types of analytical data and adjusting the systems running in the organization;
- optimization of organization's assets management;
- creating personalized reports;
- real time monitoring of business processes;
- subscribing for the data, according the user rights;
- limits on the received data, according the user rights.



Example of user interface

Mobile Publisher[iQ]

The application for reading the periodicals on mobile devices

About the system

Mobile Publisher[iQ] is a platform for creating the mobile apps, dedicated to administrate and read the periodicals on mobile devices.

Press LT app, created on Mobile Publisher[iQ] platform, is serving the publishers and the readers. The application empowers the users to upload and manage the content, videos and other information, as well as follow the statistical sales data. Through Press LT users can subscribe any publishing and read it on the smartphone or other mobile device

Benefits

- convenient multilingual user interface;
- supporting all iOS and Android devices (smartphones, tablet PC etc.);
- provided data protection in accordance to TLS/SSL standard;
- user authorization;
- integration with social networks;
- personalized updates on new issues.

Download mobile application
Mobile Publisher[iQ]

Google play

Example of user interface

Mobile IPTV[iQ]

Direct broadcasts on the mobile

About the system

Mobile IPTV[iQ] enables direct online broadcasts of TV, radio programs or conferences, seminars and other events on mobile devices. All what is needed to create the personal broadcasting channel is the Internet access and the mobile device equipped with a webcam.

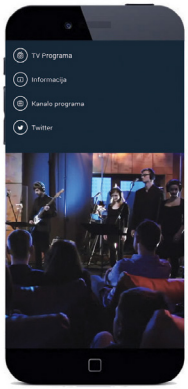
Watching the live stream on the mobile device is brought by Mobile IPTV[iQ] app for Android.

Benefits

- delivering the media content to the mobile device by means of Over the Top technology;
- high-definition (HD) quality of image and sound;
- smooth and continuous broadcasting via 3G, 4G or Wi-Fi connection is ensured by a monitoring system;
- possibility to set up reminders, ask the announcer or host of the program a question in real time, view contents of the program, etc.;
- possibility to record the broadcasted media to external data storage device.

Download mobile application
Mobile IPTV[iQ]

Google play



Example of user interface

Related .iQ family products

Dashboard.iQ – based on latest technology, dashboard module acts as a control center for defferent modules of .iQ platform and provides quick access to information influencing the decision making process. (client-server mode or HTTPS protocol).

Service Desk.iQ provides ability to monitor common workflow engine for effective technical support and lets respond quickly and efficiently to any transaction equipment incident or other suspicious events.

ATMeye.iQ is a fraud prevention and video monitoring solution, that reduces the risk of vandalism, resolves conflicts with clients, and allows monitor security events 24/7 to whole ATM network remotely.

Cash Logistics.iQ predicts the demand for currency at each self-service device on an individual basis. Cash position for each device is determined by applying an optimization algorithm.

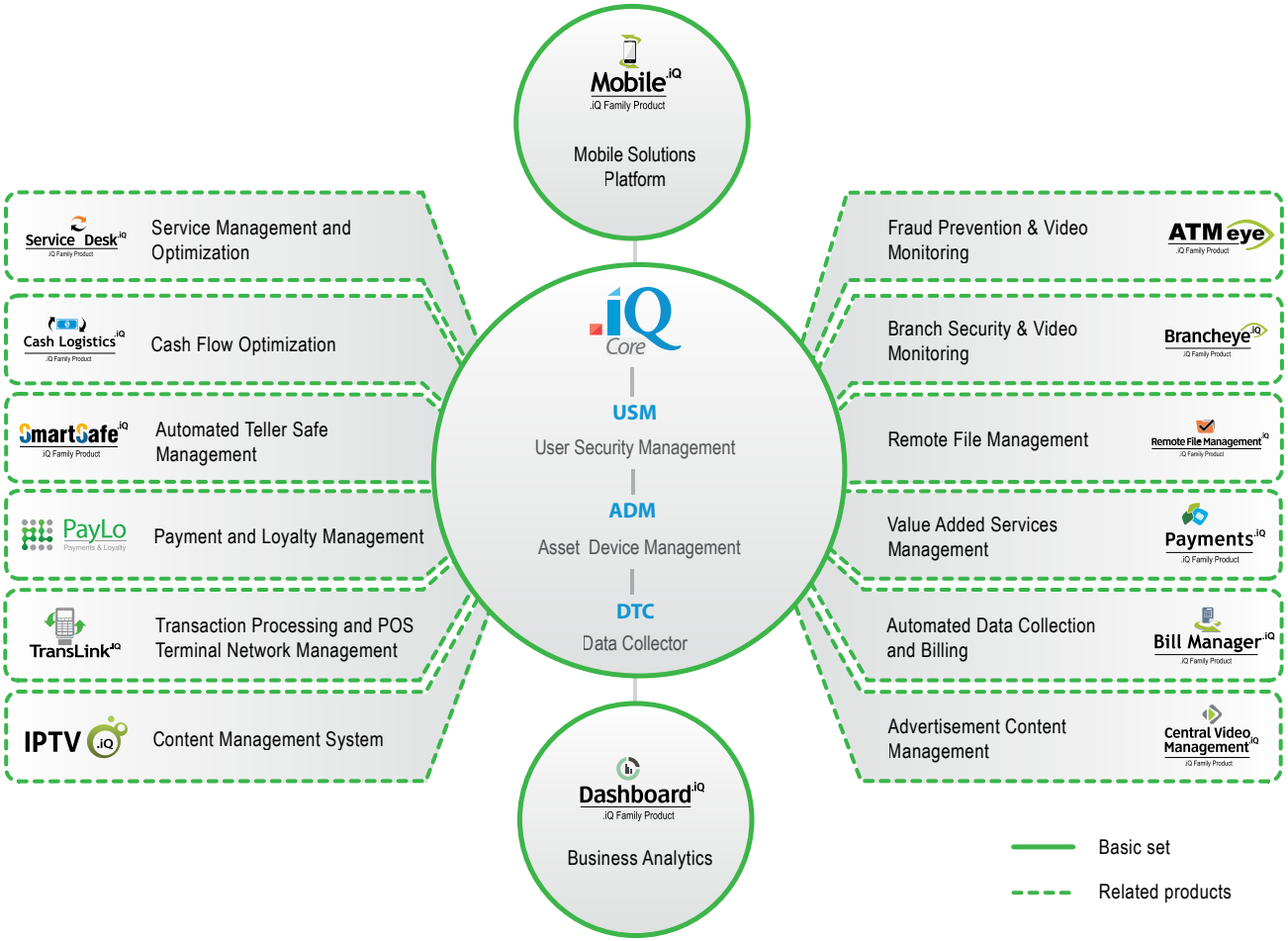
Smart Safe.iQ is a cost-effective multi-vendor software solution for automated teller safes that helps to manage all cash operations from currency exchange to cash forecasting.

Payments.iQ – is an application that provides a wide range of payment operations via self-service devices in addition to standard operations.

PayLo – payment and loyalty management system, a versatile trade, payment and loyalty scenario management tool which operates via integrated checkouts or individual payment card terminals.

IPTV.iQ – is a multifunctional middleware that can be installed in a variety of sectors and offer the customers an exciting IPTV services: HD and 3D channels, electronic program guide, broadcast delay, Internet, etc.

.iQ Family Products



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